



QUALITY & ENVIRONMENTAL MANUAL

NTHB Quality Policy

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NTHB QUALITY POLICY

NTHB aspires to be the leading supplier of quality paper and personal care products through continual improvement of product quality, product safety (where applicable), overall quality system and services to achieve customer satisfaction.

We, in NTHB pledge to the following: -

1. *Achieve* and sustain profitable growth by producing variety quality products, which consistently satisfy the needs and expectation of our valued customers.
2. *Strive* to comply with the requirements of ISO 9001 and other legal requirements and continually improve the effectiveness of the quality management system in managing the company product quality, safety, cost, delivery, lead time, and services.
3. *Provide* conducive working environment and training opportunities to all level of staff to develop capability, enhance competency, productivity and competitiveness.
4. *Implement* an effective communication system to encourage feedback and promote flow of information for continual improvement.
5. *Review* and revise the quality objectives constantly to ensure suitability and consistency with the company policy.
6. *Establish* a learning organization that practices ISO 9001 quality management system in manufacturing operations.

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CEO/GGM
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